2024 INC 2024 LIVE YEAR IN REVIEW

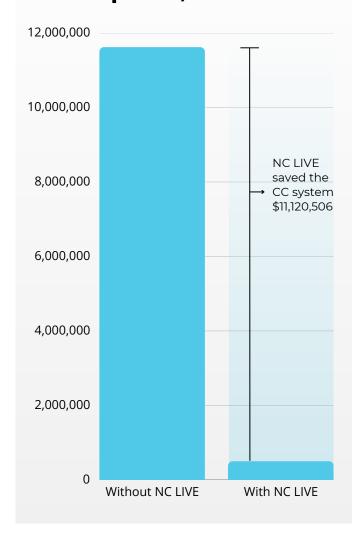
NC LIVE Saved NC Community Colleges \$11,120,506

Cost without partnership

\$11,620,506

Cost through NC LIVE

\$500,000



NCCC System

TOTAL USAGE

2,734,122

Full-text views across NCCC schools

TOP RESOURCES

- 1. ABI/INFORM
- 2. Health & Medical Collection
- **3.** Films on Demand

SERVICES

- Discovery
- Mosted Proxy
- Website Service
- Maximize
- Melp Desk
- **O** Print Materials

CONSORTIAL USAGE

TOTAL USAGE

8,639,510

Uses across 209 member libraries

NC LIVE COLLECTIONS



1.8 billion Total items

COLLECTIONS

86 Databases

65,060 Streaming videos

29.999

Full-text journals

307,198 **Ebooks**

COLLECTIONS UPDATES

- Indigenous Peoples of **North America Collection** added with LSTA grant
- 277 permanent-access ebooks added to the HomeGrown collection
- 1,532 HomeGrown ebooks added to OverDrive
- Direct links to materials in LearningExpress Library & Transparent Language

2024 YEAR IN REVIEW

MILESTONES

January

Launched alumni access program

May

2024 Annual Conference

Launched Business & Market Research Course

New promotional materials page

July

Accessibility filters added to "Browse Databases" page

November

Launched Student Success Moodle course

December

All HomeGrown ebooks added to OverDrive

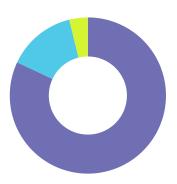
Indigenous Peoples of North America added

Launched new resource tutorials

TRAINING PROGRAM

28,291

Total annual participation



Types of Participation

- **22,913** Recording views
- **3,967** Event attendance
- **1,072** Tutorials taken
- 339 Staff trained at development days
 - 16 Total crash course videos
 - **7** Self-paced tutorials & courses

ACCESSIBILITY UPDATES

34 Issues sent to

18

Resolved

vendors

S In progress

ANNUAL CONFERENCE

May 17 & 19, 2024

31 Sessions offered

QQ Total registrants

144 454

In-person

Virtual

MARKETING & OUTREACH



12,162

Promotional materials views



19 Maximize participants

SERVICES & PARTICIPATION

151

27

82

Hosted Proxy

Website Service Summon





756

Help Desk Tickets

New SEM Library Users





Print Materials Ordered Governance Members

BENEFITS OF NC LIVE

Subscription Content

Negotiation & Licensing

Permanent Collections

Q Discovery Service

Proxy Access

- Virtual & In-Person Training

Website Service

Search Engine Marketing (SEM)

Marketing Support

? NC LIVE Help Desk

Vendor Usage Statistics

Get more info: NCLIVE.ORG/ABOUT